

For everything wide format.

Signmaster Systems Ltd Service & Repair Terms & Conditions

- a) Repairs will be carried out by a Signmaster Systems representative. Where possible, a test print will be required ahead of the works so that we have a “before” reference point. A further test print will then be carried out afterwards to demonstrate the machine is in the same condition or better. If a test print is not possible to obtain prior to the works, the customer understands that the work is carried out at their own risk.
- b) If an error code or another fault occurs during a repair or a service that is not directly related to the work, Signmaster cannot be held liable for this.
- c) If a return visit is required, this will incur a further charge that will be communicated to you via revised quote.
- d) If you use non genuine inks in your machine, Signmaster cannot be held liable for any faults that may result from their use. *
- e) Signmaster cannot be held liable for any issues that occur once the engineer has left site.

*Use of non-genuine parts and inks may invalidate any warranties or guarantees on genuine parts in the machine, or on the machine as a whole. Signmaster cannot be held liable for this and will not refund costs for any parts we supply that are installed in machines that use non-genuine parts and/or inks. Nor will we cover costs for any parts already installed in the machine.

Hardware &
Software

Inks & Media

Technical